

SW-02361A-08-0609



0000096914

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 78769

Date: 5/7/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Tom Last: Baker

Account Name: Tom Baker

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR: [REDACTED]

State: AZ Zip: 00000

is: E-Mail

Utility Company: Black Mountain Sewer Corporation

Division: sewer

Contact Name: Linda Byrd

Contact Phone: [REDACTED]

Nature of Complaint:

-----Original Message-----

From: Tom Baker [REDACTED]
Sent: Thursday, May 07, 2009 10:08 AM
To: Utilities Div - Mailbox
Subject: Sewer rate increase

Gentlemen My son, Tom and I are residents @ Carefree Terrace
Condos we each own a Unit there. These suggested rate
increases by Black Mountain Sewer are OUTRAGEOUS Please, deny
their request. Thank you Roberta O'Dwyer

Thomas Baker

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

May 7, 2009

RE: Black Mountain Sewer Corporation

Dear Sewer Customer:

Your e-mail regarding the Black Mountain Sewer Corporation ("Black Mountain") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the application.

Arizona Corporation Commission

DOCKETED

MAY 13 2009

DOCKETED BY

[Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 MAY 13 A 9:45

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Arizona Corporation Commission
Utilities Division
End of Comments

Date Completed: 5/7/2009

Opinion No. 2009 - 78769

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 - 78770

Date: 5/7/2009

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By:

J

Labno

Account Name:

J Labno

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR: [REDACTED]

State:

AZ

Zip: 00000

is: E-Mail

Utility Company.

Black Mountain Sewer Corporation

Division:

sewer

Contact Name:

Linda Byrd

Contact Phone: [REDACTED]

Nature of Complaint:

-----Original Message-----

From: [REDACTED]

Sent: Thursday, May 07, 2009 9:00 AM

To: Utilities Div - Mailbox

Subject: black mountain sewer rate increase

Black Mountain Sewer Company has applied for an increase "Docket #SW-02361A-08-0609", I protest the rate increase. The amount asked for is too high and the company does not deserve it..

Resident of Carefree

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

May 7, 2009

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Sincerely,

Alfonso Amezcua
Arizona Corporation Commission
Utilities Division
End of Comments

Date Completed: 5/7/2009

Opinion No. 2009 - 78770

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 - 78771

Date: 5/7/2009

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: **First:** **Last:**
 Joseph **Corpora**

Account Name: Joseph Corpora

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Carefree

CBR: [REDACTED]

State: AZ **Zip:** 85377

is: E-Mail

Utility Company: **Black Mountain Sewer Corporation**

Division: sewer

Contact Name: Linda Byrd

Contact Phone: [REDACTED]

Nature of Complaint:

From: [REDACTED]
Sent: Thursday, May 07, 2009 11:24 AM
To: Utilities Div - Mailbox
Subject: Black Mountain Sewer

Good Morning:
My name is Joseph Corpora, and I live at,
Carefree Terrace Condominiums
7402 E Carefree Drive Unit 108
Carefree, AZ 85377

Referring to docket # SW-02351A-08-0609, The Black Mountain Sewer rate increase. We have 38 condo's and only one sewer connection. We are already paying 37 times more than we should be paying, and certainly should not be paying for such an outlandish increase.

They have refused to service anything but the one connection, and not the other sewer lines leading to that one connection.

Sincerely,
Joseph Corpora
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

May 7, 2009

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Sincerely,

Alfonso Amezcua
Arizona Corporation Commission
Utilities Division
End of Comments

Date Completed: 5/7/2009

Opinion No. 2009 - 78771
